TEKTELIC communications

COMFORT v2

Quick Start Guide

Activating the Device

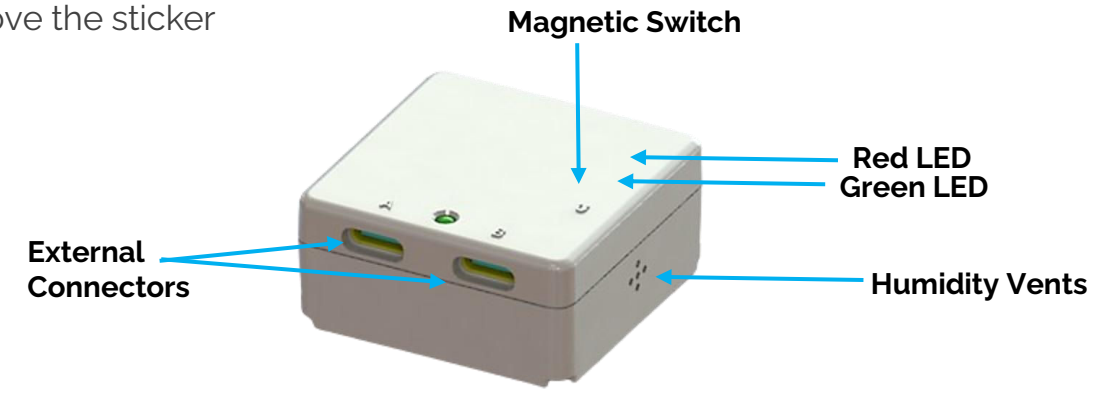
The device is shipped with the batteries installed, along with a protective sticker on the battery.
The device will power on once the sticker is removed.

To activate the device:

1. Using a flat tool, turn the battery lid counterclockwise until the arrow on the lid aligns with the unlock symbol.
2. Remove the battery lid.
3. Locate the sticker on the bottom of the coin cell. Remove the sticker

System LED will blink until device has joined Network Server.

LoRa LED will blink to indicate Uplink Events



Note:

- LED will blink for every message sent to Network Server.
- A magnet required to activate the switch (not provided in the box)

Commissioning & Troubleshooting

Commissioning the Device Using LeapX Application



To install LeapX Application on your Smart Device, please search for “TEKTELIC LeapX” on the Google Play Store or the Apple App Store. Once the app is installed, you can create an account or log in using the username and password of your existing TEKTELIC account. Then follow the in-app instructions online.

ANDROID APP ON Google Play

Available on the App Store

If the device remains blinking red for more than two minutes follow these troubleshooting actions:

- Ensure the device is commissioned on the Network Server
- Ensure the local LoRa Gateway has also been provisioned on the Network Server
- Ensure a local LoRa Gateway is online

Note: if you have questions about using device please refer to TRM document on knowledgehub.tektelic.com.

Configuration & Customization

Default Reporting Periods

Configuration Name	Default Reporting Periods
Battery Status	Every Hour
Ambient Temperature	Every Hour
Ambient Relative Humidity	Every Hour
Reed Switch/Hall Effect	Event Based
Light	Disabled by Default
Accelerometer	Disabled by Default
MCU Temperature	Disabled by Default
Connector A	Event Based (Digital)
Connector B	Event Based (Digital)

To make changes to reporting periods or other configurations please refer to KONA Atlas Application at www.atlas.tektelic.com

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