

# COMFORT / VIVID v2

## User Guide

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## Table of Contents

1	Product Description .....	3
1.1	Overview .....	3
1.2	Physical Interfaces.....	4
1.3	Specifications.....	5
2	Installation .....	8
2.1	Included Product and Installation Material .....	8
2.2	Unpacking and Inspection .....	8
2.3	Commissioning .....	8
2.4	Power Up/Down Procedure .....	8
2.5	Default Configuration .....	9
2.6	Reconfiguration .....	9
2.7	COMFORT/VIVID v2 Sensor Mounting .....	10
2.8	External Connector Cable Installation.....	10
2.9	LED Behaviour .....	11
3	Operation and Functions .....	13
3.1	Temperature and Relative Humidity Transducer .....	13
3.2	Acceleration Transducer .....	13
3.3	Ambient Light Transducer .....	14
3.4	PIR (Motion/Presence Detection) Transducer .....	14
3.5	Magnetic Switch .....	15
3.6	External Connectors .....	16
3.7	Leak Detection via Enclosure Screws .....	17
3.8	Valve Shutoff .....	17
4	Battery Replacement .....	19
5	Device Configuration with ATLAS .....	21
6	Basic Downlinks .....	23
7	Data converters .....	25
8	Safety Precautions .....	26
9	Compliance Statements.....	27
	Revision History .....	29

# 1 Product Description

## 1.1 Overview

The COMFORT/VIVID v2, which is a redesigned version of the COMFORT/VIVID v1 with enhanced leak detection support, is a low-power, IP 65 rated, low cost LoRa sensor for commercial and residential indoor monitoring applications.

The COMFORT v2 model includes two connectors for indoor leak monitoring and valve shutoff while the VIVID model features a PIR sensor for motion/presence detection, ideal for room occupancy applications. Both models offer various sensing capabilities, including temperature, humidity, light, acceleration, and battery life reporting.

Table 1-1 summarizes the features available in the COMFORT and VIVID v2 sensors.

**Table 1-1: COMFORT/VIVID v2 Functional Variants**

Sensor Function	COMFORT	VIVID
Temperature	✓	✓
Relative Humidity	✓	✓
Accelerometer	✓	✓
Light Detection	✓	✓
Magnetic Switch	✓	✓
Motion/Presence Detection		✓
Field of View Temperature		✓
Two External Connectors	✓	
Moisture Detection via enclosure screws	✓	
Valve Control	✓	

The functions indicated in Table 1-1 are briefly explained as follows:

- **Temperature & Relative Humidity:** Transducer reports temperature and relative humidity of the local environment.
- **Accelerometer:** Configurable triggers allow the sensor to detect if it has been moved.
- **Light Detection:** Light transducer reports the presence or absence of light using a configurable intensity threshold.
- **Magnetic Switch:** Digital On/Off sensing with an internal magnetic switch.
- **Motion/Presence Detection (PIR):** A top mounted PIR transducer detects the motion/presence of people or objects within the sensor's field of view (FoV).

- **Field of View Temperature:** A top mounted PIR transducer detects the temperature of people or objects within the sensor's field of view (FoV).
- **External Connectors:** In the digital mode, leak detection ropes or cables connected to any of the interfaces can be monitored for leaks or used to count events. In the analog mode, a thermistor can be connected for remote temperature sensing.
- **Moisture Detection via enclosure screws:** four corner screws used for sealing enclosure can be used as contact sensors for liquid leaks.
- **Valve Control:** Enables control of an externally electric-powered flow valve by activating a normally-open solid-state relay, causing it to transition from an open state to a closed state.

Figure 1-1 illustrates the COMFORT/VIVID v2 Sensor functional variants.

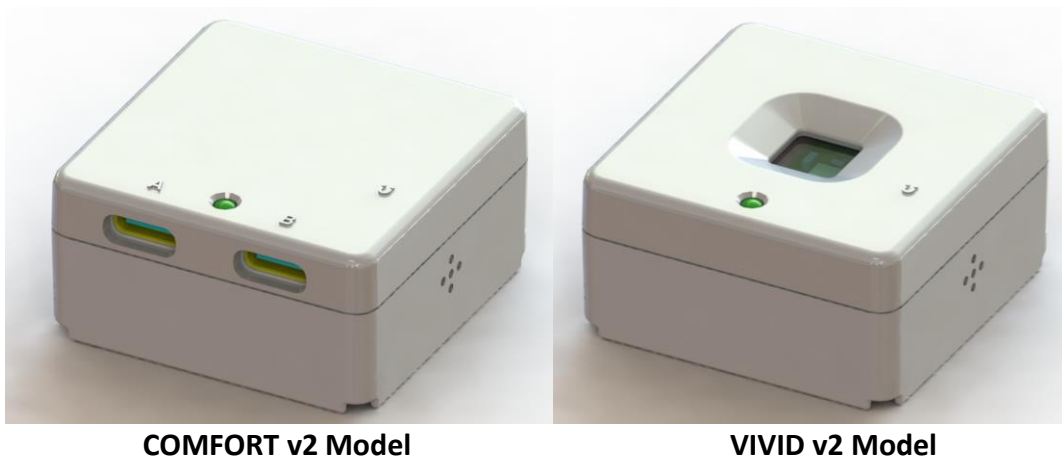
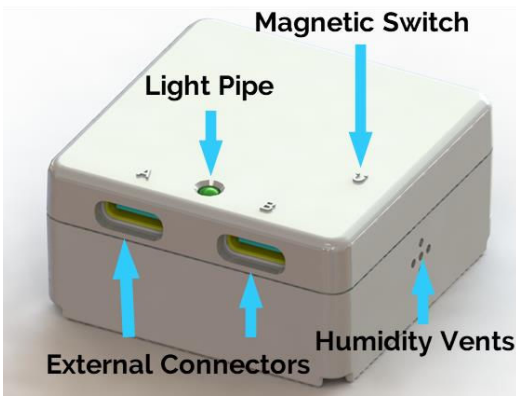


Figure 1-1: The COMFORT/VIVID v2 Sensor models

## 1.2 Physical Interfaces

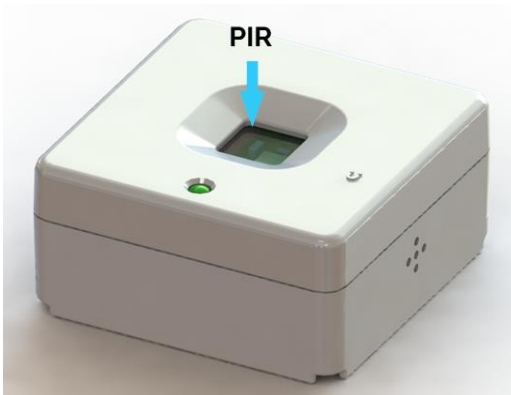
Figure 1-2 illustrates the customer accessible interfaces for the COMFORT/VIVID v2. All models share the same layout, though different functional interfaces are exposed.



(a) Front and Side View of COMFORT v2



(b) Back View of COMFORT v2



(c) Front and Side View of VIVID v2



(d) Back View of VIVID v2

Figure 1-2: The COMFORT/VIVID v2 External Interface Layout

### 1.3 Specifications

The COMFORT/VIVID v2 Sensor specifications are listed in Table 1-2.

Table 1-2: COMFORT/VIVID v2 Sensor Specifications

Parameter	Requirement
Use environment	IP65, Indoor, commercial and residential.
Operating temperature	0°C–60°C 10°C–40°C for optimal battery life
Storage temperature	-30°C–60°C 0°C–30°C for optimal battery life
RH	5%–95%, non-condensing
Size	43 mm x 43 mm x 22 mm

<b>Weight</b>	COMFORT: 38.6 g (with battery) VIVID: 37.7 g (with battery)
<b>Power source</b>	CR2477 Battery operated, with FET based reverse polarity protection.
<b>Network technology/Frequency band</b>	LoRaWAN in the following regions: EU868, US915, AU915, AS923, IN865, KR920, DN915, RU864
<b>Air interface</b>	LoRa
<b>Expected Battery Life</b>	> 5 years COMFORT model with the baseline use case <sup>1</sup> > 3.5 years VIVID model with the baseline use case <sup>1</sup>
<b>Maximum transmit power</b>	14 dBm
<b>Number of indicator LEDs</b>	2 (one green, one red)
<b>Measurement sensing functions</b>	Temperature, humidity, light, acceleration, remote digital and analog sensing, orientation with respect to gravity
<b>Detection sensing functions</b>	Magnetic field, motion/presence (VIVID v2 only), leak detection (COMFORT v2 only), external connector (COMFORT v2 only)
<b>Temperature measurement accuracy</b>	< $\pm 0.3^{\circ}\text{C}$ between $0^{\circ}\text{C}$ and $5^{\circ}\text{C}$ $\pm 0.2^{\circ}\text{C}$ between $5^{\circ}\text{C}$ and $60^{\circ}\text{C}$
<b>Humidity measurement accuracy</b>	< $\pm 4\%$ between 0% to 20%, and 80% to 100% $\pm 2\%$ between 20% and 80%
<b>Light sensitivity</b>	Detection of weak light to typical light conditions (5 lux to 1000 lux) Peak sensitivity at 500 nm
<b>Accelerometer sensitivity</b>	16 mg/LSB, 32 mg/LSB, 64 mg/LSB, 192 mg/LSB corresponding to measurement ranges of $\pm 2\text{ g}$ , $\pm 4\text{ g}$ , $\pm 8\text{ g}$ , $\pm 16\text{ g}$
<b>Magnetic switch actuation distance</b>	Operating range: 5-15 AT Requires about 10 gauss at edge of sensor to activate Actuation distance ranges from 5 to 25 mm, depending on the magnet's orientation. Experiment with different magnet orientations to find the one that provides the optimal actuation distance for your use case.
<b>Moisture detection</b>	Enclosure screw moisture detection Range: $\sim 0\text{ mm}$ from bottom surface of sensor case
<b>External Inputs</b>	Two USB-C type connectors <sup>2</sup> designed to connect to a leak detection rope, external input signal, or an external dry contact input Input pulse frequency $\leq 20\text{ Hz}$
<b>External Output (Valve Shutoff)</b>	Max Valve rating of 24VAC or VDC, and maximum current of 300mA

<sup>1</sup> The baseline use case:

Temperature:  $23^{\circ}\text{C}$

Tx power: 14 dBm

LoRa SF: 10

Tx periodicity: 4 times/hour for 10 hours and 2 times/hour for 14 hours (= 68 times/day)

<sup>2</sup> These USB-C type connectors are custom and proprietary. They do not conform to the USB-C standards.

<b>Remote Temperature Sense</b>	<p>A remote temperature probe (thermistor)—recommended 10-k<math>\Omega</math>—can be connected to External Connector</p> <p>Measurement range:</p> <ul style="list-style-type: none"> <li>-55°C–125°C (CWF3AA103G3380)</li> <li>-25°C–105°C (NTCAIMME3)</li> </ul>
<b>Motion/presence detection</b>	<p>Passive infrared sensor</p> <p>Two lens type options:</p> <ul style="list-style-type: none"> <li>○ Ceiling mount <ul style="list-style-type: none"> <li>● X-angle: 86°</li> <li>● Y-angle: 74°</li> <li>● Height: 2.67 m</li> </ul> </li> <li>○ Wall mount <ul style="list-style-type: none"> <li>● X-angle: 94°</li> <li>● Y-angle: 20°</li> <li>● Z-range: 4 m</li> </ul> </li> </ul>

## 2 Installation

### 2.1 Included Product and Installation Material

The following items are included with each sensor package:

- COMFORT v2 or VIVID v2 sensor
- Mounting Bracket Kit

**NOTE:** To ensure safe installation and maintenance, please read [Safety Precautions](#).

### 2.2 Unpacking and Inspection

The following should be considered during the unpacking of a new COMFORT/VIVID v2 Sensor:

1. Inspect the shipping carton and report any significant damage to TEKTELIC.
2. Unpacking should be conducted in a clean and dry location.
3. Do not discard the shipping box or inserts as they will be required if a unit is returned for repair or re-configuration.

### 2.3 Commissioning

Each sensor has a set of commissioning information that must be entered into the network server for the sensor to be able to join the network and begin normal operation once activated. For instructions on how to do this please refer to the Network Server Quick Start Guide you get in the box with the device (also available online in the [Knowledge Hub](#)).

You can find the commissioning keys inside the device box. If you don't have the box, raise a ticket in our support portal and provide the T-Code, Revision and Serial Number on the label placed on the device.

### 2.4 Power Up/Down Procedure

Once the sensor information has been added to the Network Server, follow these steps to access and replace the coin cell battery:

1. Using a flat tool, turn the battery lid counterclockwise until the arrow on the lid aligns with the unlock symbol.
2. Remove the battery lid and take out the coin cell battery.
3. Locate the sticker on the bottom of the coin cell. Remove the sticker.
4. Reinsert the coin cell battery with the positive terminal facing outward from the device.

5. Reinsert the battery lid and use the flat tool to turn the battery lid clockwise until the arrow aligns with the lock symbol.

To turn off the device the battery must be removed.



**Figure 2-1: Battery Lid**

## 2.5 Default Configuration

The default configurations for COMFORT/VIVID v2 are listed in Table 2-1.

**Table 2-1: Default Reporting Periods**

Reported Data	COMFORT v2	VIVID v2
Battery Data	1 hour	1 hour
Ambient Temperature	1 hour	1 hour
Relative Humidity	1 hour	1 hour
Magnetic Switch	Every actuation	Every actuation
Digital input (i.e. External Connector in the digital mode)	Every actuation	N/A
PIR status	N/A	When PIR first detects motion/presence. When PIR no longer detects motion/presence.

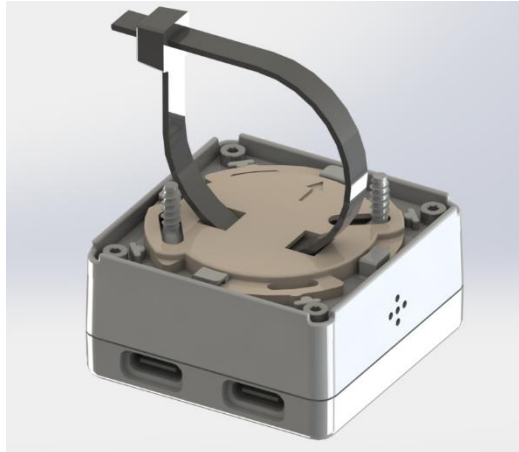
The expected battery life with these default configurations is >5 years for COMFORT v2 and >3.5 years for VIVID v2.

## 2.6 Reconfiguration

The COMFORT/VIVID v2 Sensors support a full range of over the air (OTA) configuration options. Specific technical details are available in the corresponding COMFORT / VIVID v2 [Technical Reference Manual \(TRM\) document](#). All configuration commands need to be sent OTA during the sensor's downlink (DL) receive (Rx) windows.

## 2.7 COMFORT/VIVID v2 Sensor Mounting

COMFORT/VIVID v2 Sensor is mounted using the supplied mounting bracket by attaching it with screws (included) or a zip-tie (not included), as seen in Figure 2-2.



**Figure 2-2: Mounting Bracket**

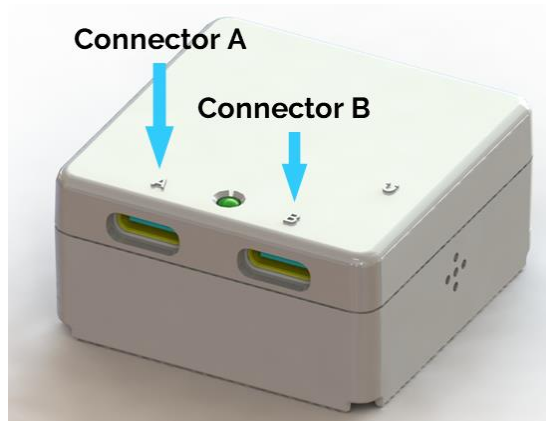
Figure 2-3 demonstrates how to easily mount the COMFORT/VIVID v2 Sensor using the two included screws and mounting bracket.



**Figure 2-3: Wall Mount Application**

## 2.8 External Connector Cable Installation

The COMFORT v2 Sensor features two external connectors for the connection of probes, ropes or magnetic switches. The external device attaches to the USB-C type connector located on the side of the sensor, as seen in Figure 2-4.



**Figure 2-4: Two USB-C Type External Connectors**

**NOTE:** The cable length in any mode **MUST NOT** exceed 3 meters.

## 2.9 LED Behaviour

See Figure 2-5 for the location of the sensor LEDs. The expected LED behaviors for various states are described in Table 2-2.



**Figure 2-5: LEDs**

**Table 2-2: LED Behavior**

Step	State	LED Behavior	Meaning
1	Power On	Both LEDs briefly on	Power applied
		LEDs turn off	
		One LED blinks briefly	
2	After Boot Pattern	System LED blinks	All health checks passed
		LoRa LED blinks	One health check failed. Consider battery replacement or moving to suitable temperature environment

3	Join Procedure	System LED blinks continuously	Sensor joining network
		LoRa LED blinks	LoRa activity on sensor (transmitting or receiving packets, including join request packets)
4	Normal Operation	LoRa LED blinks	LoRa activity on sensor (transmitting or receiving packets)
		Any other LED pattern	Low battery

**NOTE:** If the LED behavior for steps 1-2 repeat continuously, the battery no longer has enough charge to power the join procedure. Therefore, the battery should be replaced. Refer to Section 4 for more information.

## 3 Operation and Functions

### 3.1 Temperature and Relative Humidity Transducer

The COMFORT/VIVID v2 contain a temperature and relative humidity (RH) transducer. Vents on the enclosure allow air to contact the transducer. Response time can be reduced by forcing air to move over the vent as seen in Figure 3-1.



Figure 3-1: Humidity Vents

The COMFORT/VIVID v2 supports reporting ambient temperature, MCU temperature and RH values periodically (most common use case) and on a user-defined threshold basis. Alarm points can be set individually for ambient temperature, RH, and MCU temperature. The frequency of measurements is user configurable with different sample rates if the measured value is within the normal operating window (see Section 2.5).

### 3.2 Acceleration Transducer

The COMFORT/VIVID v2 features a 3-axis accelerometer for acceleration sensing, which can be turned off to save power. It supports two interrupt-based accelerometer events, both with configurable thresholds:

1. **Acceleration Event:** Triggered by exceeding an acceleration threshold. The accelerometer is disabled for a set debounce time to prevent multiple reports for a single event.
2. **Impact Alarm Event:** Activated when an impact alarm threshold is surpassed a configurable number of times within a set period. The alarm clears after a grace period with no impacts.

Both acceleration and impact alarm functions can be toggled independently.

- Accelerometer readings can be in X-Y-Z vector or magnitude form.

- Axes (X, Y, Z) can be enabled or disabled independently; disabled axes output zero.
- Sampling rate is adjustable (possible options: 1 Hz, 10 Hz, 25 Hz, 50 Hz, 100 Hz, 200 Hz, or 400 Hz). Higher rates detect shorter events but drain battery faster. Default is 1 Hz.

**NOTE:** Higher sample rates enable the detection of shorter acceleration events but consume more battery power.

### 3.3 Ambient Light Transducer

The COMFORT/VIVID v2 Sensor models feature an ambient light sensor located on the top surface, measuring light intensity through a light pipe, as seen in Figure 3-2.



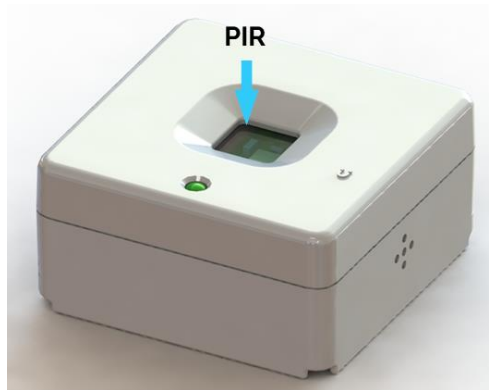
**Figure 3-2: Light Pipe**

Ambient light sensor can report both light intensity (periodically) and light status (dark or bright) based on a configurable threshold:

- **Light Measurement:** Sensitive to human visible light, peak sensitivity at 550 nm. Sensing range: 5 lux to 1000 lux.
- **Threshold Adjustment:** Light threshold is adjustable from 0 to 63. If light status (dark/bright) doesn't match detected intensity, an event is reported. This event reporting can be enabled or disabled.

### 3.4 PIR (Motion/Presence Detection) Transducer

Only the VIVID v2 Sensor is equipped with a detection system that utilizes a Passive Infrared (PIR) transducer, as seen in Figure 3-3. The PIR transducer can be configured to report motion or presence as well as field of view (FoV) temperature. This functionality operates through a lens visible on the top surface of the VIVID sensor's enclosure. To be most effective at detecting motion, the VIVID Sensor should be mounted so that the subjects move across its FoV and not towards or away from the Sensor.



**Figure 3-3: PIR**

**NOTE:** Avoid exposing the PIR lens to strong UV light such as direct sunlight. Do not paint the surface of the lens or attempt to clean it. Any deformation of the lens will distort the sense pattern.

To conserve battery usage, the VIVID v2 Sensor only reports motion or presence when it is first detected and then when it is no longer detected. Specific technical details are available in the corresponding COMFORT / VIVID v2 [TRM document](#).

### 3.5 Magnetic Switch

The COMFORT/VIVID v2 sensors contain a magnetic switch. The location of the switch is shown in Figure 3-4 below.

The COMFORT/VIVID Sensor can be configured to activate based on the state of this switch and to report after a user-configurable count of switch events. To activate the switch, a magnetic field of about 10 gauss (1 milli-tesla) must be applied to the edge of Sensor.

**NOTE:** A magnet required to activate the switch is not provided in the box. Standex-Meder M4, M5 or M13 magnets are suggested but any magnet of sufficient strength can be used.

The switch function can be configured to sense open to close events, close to open events or both types of events. For example, if the Sensor is being used for sensing access to a door and is set to read both event types, it will record an event each time the door is opened and each time it is closed. The reporting of these events can be set by the customer to report after a number of events has occurred. If it is set to 0, no events are reported. If it is set to 1, it reports after each event.

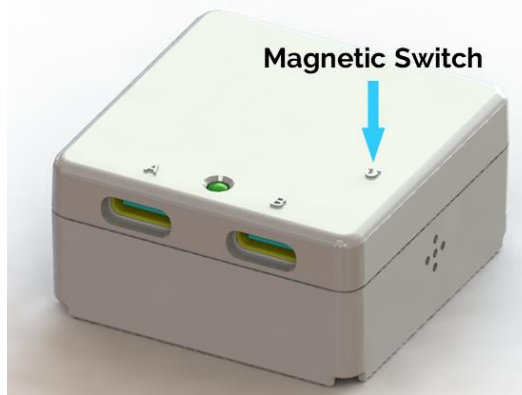


Figure 3-4: Magnetic Switch

**NOTE:** Input pulse frequency must be less than 20 Hz (for both Reed Switch and External Connector).

### External Connectors

Only the COMFORT v2 Sensor contains USB-C type external connectors, which has two modes, digital and analog. The connectors called “Connector A” and “Connector B” both support digital mode of operation, but only “Connector B” supports both digital and analog modes of operation.

In the digital mode, each of two External Connectors can work with one of the following:

- Connection to an external open-closed or open-drain type switch (e.g. a manual switch/ a “dry contact” switch, or a on-off (reed) switch activated by an external magnetic field, or an externally controlled open-drain transistor);
- Connection to a leak detection rope;
- Connection to an external digital input signal [0V to 1.8V (or float) logic levels, 3.3V maximum] with a pulse frequency of 20Hz or less.

**NOTE:** When designing a cable to monitor logic levels, please note that the USB-C connector is not symmetrical. Ensure the cable is designed to connect in the correct orientation to the COMFORT v2 Sensor.

**NOTE:** For more information about external connectors provided by TEKTELIC, please contact your [local sales representative](#). If you are designing your own cable, refer to the [Knowledge Hub](#) for detailed information on the connector pinout.

### 3.6 Leak Detection via Enclosure Screws

In COMFORT v2, leak detection covers the enclosure, using screws as sensors. Similar to rope sensing, this method relies on electrical conductivity. Four enclosure screws serve this purpose, two as "signal" and two as "ground" screws, as seen in Figure 3-5. Any connection between a "signal" and a "ground" screw triggers the leak alert, beneficial for monitoring floor or wall leaks. However, caution is needed to avoid false alarms, like from wet hands or touching metal.

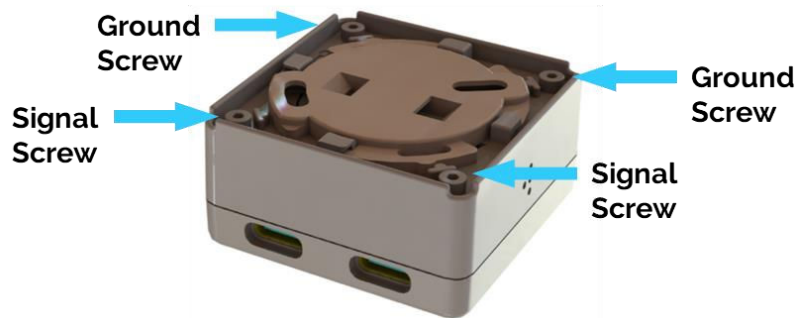


Figure 3-5: COMFORT v2 Enclosure Screws

**NOTE:** To detect a leak via the enclosure screws, do not attach anything to Connector A.

### 3.7 Valve Shutoff

The COMFORT v2 allows control of an externally electric-powered flow valve. The operation is as follows:

- **Leak Detection and Activation:** Upon detecting a water leak, COMFORT v2 can activate a normally-open solid-state relay on the PCB. This relay, in turn, triggers the externally powered valve, causing it to transition from an open to a closed state
- **Valve Type:** To conserve battery power, only "latching" valves are supported. These valves require a brief energization period, typically around 10 seconds, to effectuate the transition from open to close. Reverting the valve to its flow-enabled state requires user intervention.
- **Relay and Power Consumption:** The onboard TLP3122A relay consumes approximately 3mA from the coin cell battery. The duration of relay energization can be configured to minimize battery drain.
- **Relay Configuration:** The relay connects "VBUS" and "GND" pins on both "A" and "B" connectors, to activate the control of the water valve. When closed, VBUS is shorted to GND on both connectors, rendering it unsuitable for connecting COMFORT to a conventional USB charger or device.

- **Valve Electrical Ratings:** The controlled valve is rated for a maximum of 24VAC or VDC and a maximum current of 300mA. It's essential to verify this rating through testing

## 4 Battery Replacement

The COMFORT/VIVID v2 Sensor is powered by a standard CR2477 coin cell.

### **Warning**

**The COMFORT/VIVID v2 Sensor contains a coin cell battery.**

**Do not ingest battery, Chemical Burn Hazard.**

**If a battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.**

**Keep new and used batteries away from children.**

**If the battery compartment does not close securely, stop using the product and keep it away from children.**

**If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.**

**Caution – Risk of fire or explosion if the battery is replaced by an incorrect type.**

**Caution – This product contains a coin / button cell battery. If the coin / button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.**

Use only approved CR2477 cells when replacing the battery. The following are approved replacement cells:

- Panasonic (model CR2477)
- Sony (model CR2477)
- EVE Energy (model CR2477)
- Jauch (model CR2477)

To access the battery, please follow the steps listed below:

1. Turn the battery lid counterclockwise until the arrow on the battery lid aligns with the unlock symbol, using a flat tool, such as a coin.
2. While holding the sensor with the bottom facing up, remove the battery lid from the device.
3. With the battery lid removed, the coin cell battery is accessible.
4. Remove the coin cell from the holder.
5. Place the new cell in the holder. The top of the coin cell is marked with a + symbol indicating the positive terminal. This positive terminal must face outward from the device, meaning it is visible after insertion.
6. Check for LED activity. If the LEDs are lit, the battery replacement was successful.

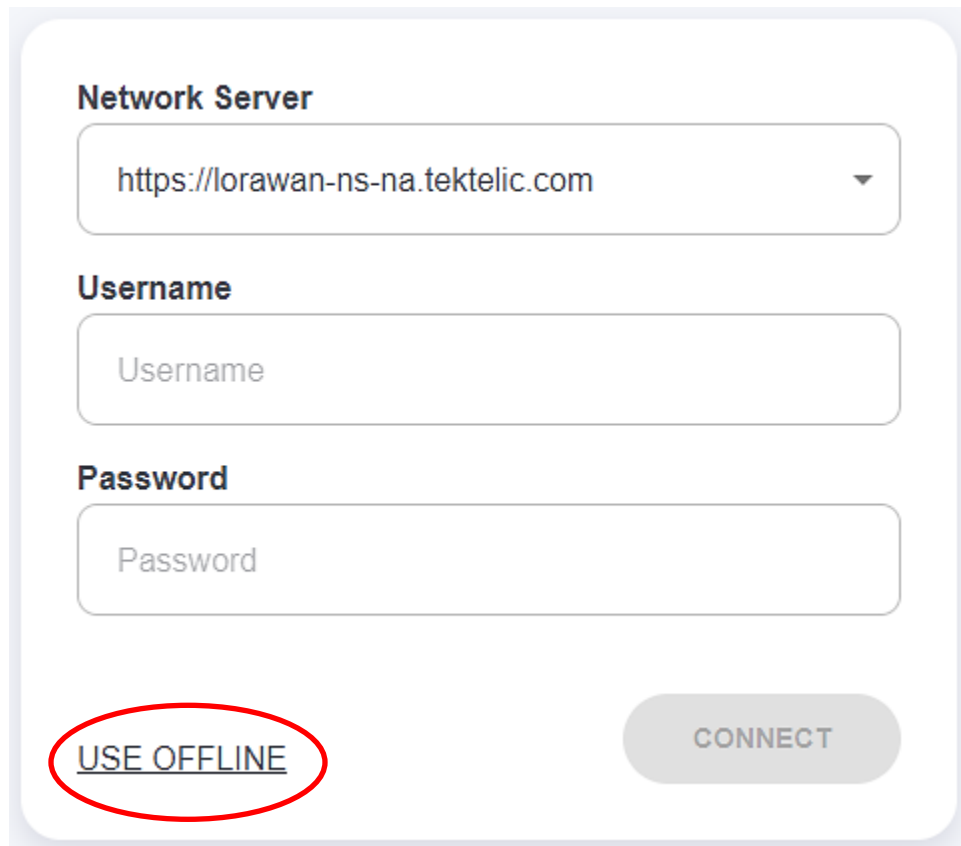
7. Replace the battery lid and turn it clockwise until the arrow on the battery lid aligns with the lock symbol, using a flat tool.

## 5 Device Configuration with ATLAS

To perform more configuration or read the data of COMFORT/VIVID v2 device you can use TEKTELIC's complementary service, [ATLAS](http://www.atlas.tektelic.com) at [www.atlas.tektelic.com](http://www.atlas.tektelic.com).

There are two ways to access ATLAS:

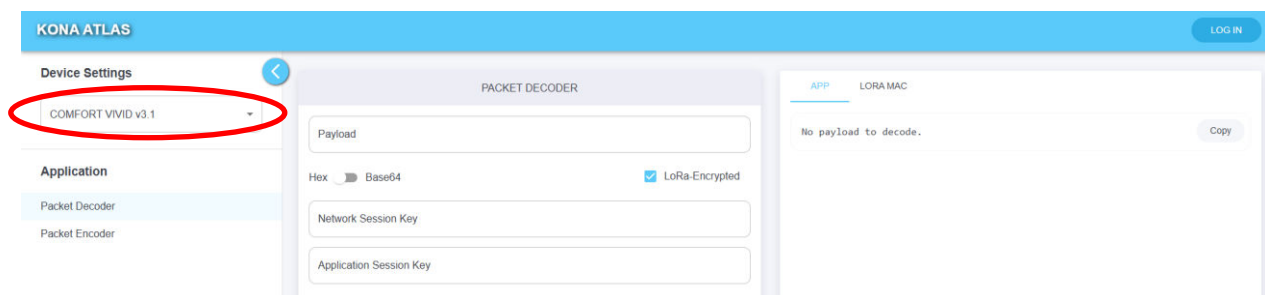
1. Using in Offline mode



The screenshot shows a login form with the following elements:

- Network Server:** A dropdown menu with the value `https://lorawan-ns-na.tektelic.com`.
- Username:** A text input field with the placeholder text "Username".
- Password:** A text input field with the placeholder text "Password".
- USE OFFLINE:** A button with the text "USE OFFLINE" circled in red.
- CONNECT:** A button with the text "CONNECT".

Figure 5-1: Login as Offline Mode

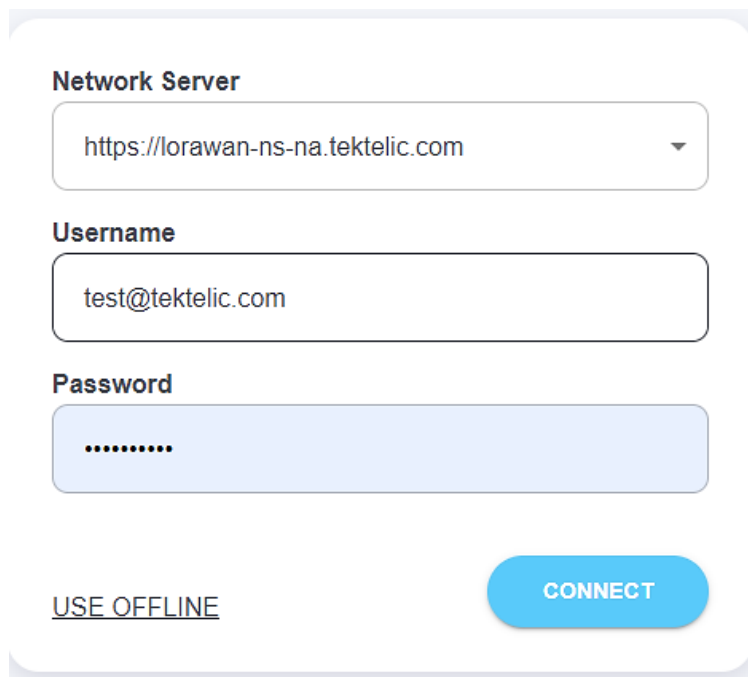


The screenshot shows the KONA ATLAS interface with the following elements:

- Header:** "KONA ATLAS" on the left and "LOG IN" on the right.
- Device Settings:** A sidebar with a dropdown menu showing "COMFORT VIVID v3.1" circled in red.
- Application:** A list of applications including "Packet Decoder" and "Packet Encoder".
- PACKET DECODER:** The main section with fields for "Payload", "Hex" (Base64), "Network Session Key", and "Application Session Key". A checkbox for "LoRa-Encrypted" is checked.
- APP / LORA MAC:** A section on the right with a "Copy" button and the text "No payload to decode."

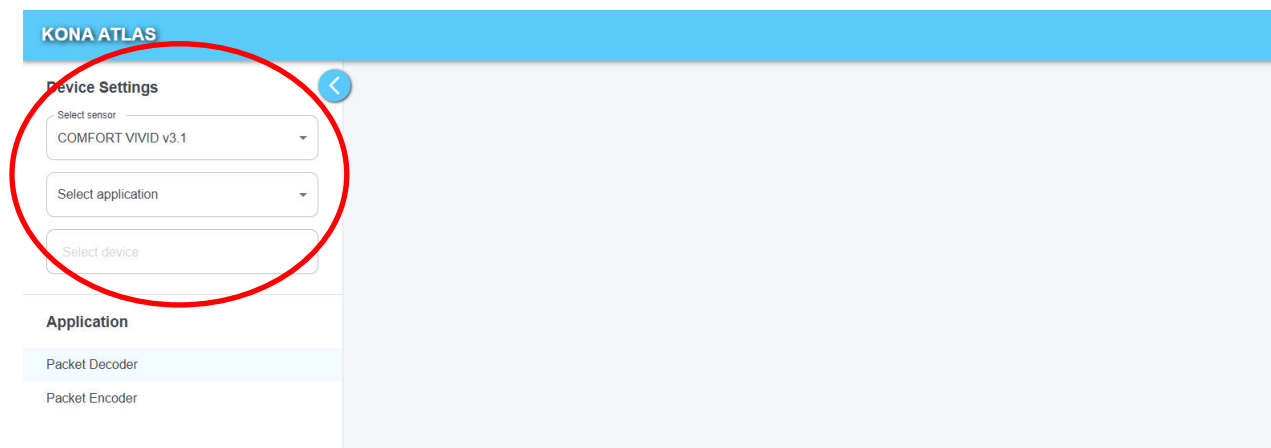
Figure 5-2: Select Decoder

## 2. Using Tektelic Network Server Credentials



The login form is titled "Network Server" and contains three input fields: "Network Server" with the value "https://lorawan-ns-na.tektelic.com", "Username" with the value "test@tektelic.com", and "Password" with masked characters. Below the fields are two buttons: "USE OFFLINE" and "CONNECT".

Figure 5-3: Login with Network Server Credentials



The "KONA ATLAS" interface shows a "Device Settings" sidebar on the left. The sidebar includes a back arrow, three selection fields: "Select sensor" (COMFORT VIVID v3.1), "Select application", and "Select device". Below these is an "Application" section with "Packet Decoder" and "Packet Encoder" options. A red circle highlights the "Select sensor", "Select application", and "Select device" fields.

Figure 5-4: Select Decoder, Application, and the Device

For more information follow this link: <https://tektelic.com/products/applications/atlas/>

## 6 Basic Downlinks

COMFORT/VIVID use a "tick" system for reporting data. Generally, the sensor will report most important data every tick. A tick can be measured in seconds.

There are two sets of settings that must be configured in conjunction - "Core reporting tick in seconds" and "Ticks per [data/report]".

"Core reporting tick in seconds" will determine the interval between ticks. For example, you may set it to 30 seconds or 180 seconds (3 minutes) for each tick.

"Ticks per [data/report]" determines how many ticks it will take before the sensor reports any data. For example, if you set "Ticks per Battery report" to 2, it will take 2 ticks before the sensor reports battery data.

### To Change the Core Report to Every Minute

With LeapX application (you can get it on [Google Play](#) or [App Store](#)): write number 1 in the field minutes between reports, then click on save changes.

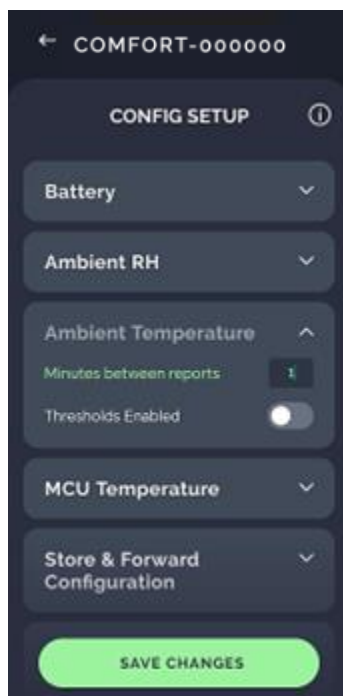


Figure 6-1: LeapX Application

With ATLAS: check the box for Core report tick in seconds and ticks between ambient temperature reports. Write the values shown in the Figure 7-2 and click send.

KONA ATLAS

systemsupport@tektelec.com

LOG OUT

Device Settings

Select sensor

COMFORT VIVID v3.1

Select application

Comfort/Vivid Sanity Check

Select device

VIVID-E528

VIVID

Application

Packet Decoder

Packet Encoder

GENERATE

DOWNLINK QUEUE

Port

100

Hex

a0 00 00 00 3c a2 00 01

Base64

oAAADyAAE=

SEND

SAVE SETTINGS

CLEAR ALL

Ticks for Periodic Transmits

Enable	Parameter	Access(Read/Write)	Value
<input checked="" type="checkbox"/>	Core reporting tick in seconds	R <input checked="" type="checkbox"/> W	60
<input type="checkbox"/>	Ticks between Battery reports	R <input type="checkbox"/> W	Type value
<input checked="" type="checkbox"/>	Ticks per Temperature report	R <input checked="" type="checkbox"/> W	1
<input type="checkbox"/>	Ticks per Humidity report	R <input type="checkbox"/> W	Type value
<input type="checkbox"/>	Ticks per Digital Input report	R <input type="checkbox"/> W	Type value
<input type="checkbox"/>	Ticks per Light report	R <input type="checkbox"/> W	Type value
<input type="checkbox"/>	Ticks per Accelerometer report	R <input type="checkbox"/> W	Type value
<input type="checkbox"/>	Ticks per MCU Temperature report	R <input type="checkbox"/> W	Type value

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Figure 6-2: ATLAS

### Example of an Uplink:

```

"data": {
  "raw": "03 67 00 F2 04 68 1A 00 BA 0B BA",
  "fPort": 10,
  "ambient_temperature": "24.2",
  "relative_humidity": "13.0",
  "battery_voltage": "3.002"
},
"errors": [],
"warnings": []

```

## 7 Data converters

Please follow this link: <https://github.com/TektelicCommunications/data-converters/tree/master> for the data converters that are to be used on TEKTELIC & other Network Server for TEKTELIC Sensors. These data converters can be used as a reference for other platforms.

TEKTELIC's data converters conform to the LoRa Alliance Payload Codec Specification and can be used with any 3<sup>rd</sup> party Network Server / Application Server that supports this specification.

<https://resources.lora-alliance.org/technical-specifications/ts013-1-0-0-payload-codec-api>

## 8 Safety Precautions

The following safety precautions should be observed:

- The COMFORT/VIVID v2 is intended for indoor use.
- The COMFORT/VIVID v2 Sensor contains a lithium coin cell battery.

**Do not ingest battery, Chemical Burn Hazard.**

**If a battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.**

**Keep new and used batteries away from children.**

**If the battery compartment does not close securely, stop using the product and keep it away from children.**

**If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.**

**Caution – Risk of fire or explosion if the battery is replaced by an incorrect type.**

**Caution – This product contains a coin / button cell battery. If the coin / button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death.**

- To reduce risk of fire, explosion or chemical burns: replace only with approved 3 V CR2477 coin batteries; DO NOT recharge, disassemble, heat above 100°C (212°F) or incinerate battery.
- The COMFORT/VIVID v2 Sensor requires an external magnet for use with the internal magnetic switch.
- Keep magnets away from all children. Small magnets can pose a serious choking hazard. If multiple magnets are swallowed, immediately seek medical attention.

## 9 Compliance Statements

### ***Federal Communications Commission:***

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

To comply with FCC exposure limits for general population / uncontrolled exposure, this device should be installed at a distance of 20 cm from all persons and must not be co-located or operating in conjunction with any other transmitter.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### ***Innovation, Science and Economic Development Canada:***

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference.

- (2) This device must accept any interference, including interference that may cause undesired operation of the device.


This device should be installed and operated with minimum distance 0.2 m from human body.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) L'appareil ne doit pas produire de brouillage.
- (2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Cet appareil doit être installé et utilisé à une distance minimale de 0.2 m du corps humain.

***California Proposition 65:***

 **WARNING:** This product can expose you to chemicals including lead, nickel & carbon black, which are known to the State of California to cause cancer, birth defects or other reproductive harm. For more information, go to [www.p65warnings.ca.gov](http://www.p65warnings.ca.gov).

## Revision History

Revision	Date	Editor	Position	Comments
0.1	May 29, 2024	Ade Adegboye	Systems Engineer	Initial Draft based on COMFORT/VIVID v1 UG
1.0	June 03, 2024	Ade Adegboye	Systems Engineer	Released after technical review
2.0	June 14, 2024	Ade Adegboye	Systems Engineer	<ul style="list-style-type: none"> <li>- Removed technical section on external connections</li> <li>- Updated document T-code to T0009096</li> <li>- Released after document format update</li> </ul>
2.1	November 13, 2024	Emma Tholl	Systems Engineer	<ul style="list-style-type: none"> <li>- Updated COMFORT and VIVID T-codes to match updated ones (T0009125, T0009156, T0009157, T0009126, T0009158, T0009159)</li> <li>- Updated External Connector section to reflect Connect B supporting analog mode</li> <li>- Updated PIR section to reflect VIVID v2 implementation</li> <li>- Updated figures</li> </ul>
2.2	January 16, 2025	Emma Tholl	Systems Engineer	<ul style="list-style-type: none"> <li>- Updated specifications to indoor only</li> <li>- Corrected external output rating to 300mA</li> </ul>